KEY CONTACT NUMBERS

Key telephone contact numbers and addresses to contact when making child protection referral

1) a) To make a referral to Islington Children's Services Contact Team
222 Upper Street, N1 1XR
Telephone 020 7527 7400
Switchboard 020 7527 7000
Fax 020 7527 7042
Email CSCreferrals@islington.gov.uk

Emergency Out of Hours Duty Social Worker
Telephone 020 7226 0992

Follow up in writing via eCAF within 48 hours

b) Allegations against staff/volunteers
Laura Eden (Jo Mosses) Local Authority Designated Officer (LADO)
Tel: 020 7527 8066

2) To inform Ofsted Enforcement Team
(by telephone only unless Ofsted ask for a written referral)
Ofsted South Region
Freshford House, Redcliffe Way, Bristol BS1 6LX

Ofsted Helpline 0300 123 1231
Fax: 0300 123 3159
Email: enquiries@ofsted.gov.uk

3) To inform Islington Early Years Service or for advice
Early Years Safeguarding Advisor
Gwen Fitzpatrick
Laycock Centre
Laycock Street
N1 1TH
Telephone 020 7527 5629
Fax 020 7527 5651
Email: gwen.fitzpatrick@islington.gov.uk

And send a copy of the eCAF

4) To inform the Education Welfare Service (over fives)
Soola Georgiou  
Senior Education Welfare Service Team Manager (Safeguarding)  
Islington Council  
First Floor, 222 Upper Street  
N1 1XR  

Telephone 020 7527 5845

If a child who you look after lives in another borough, you must contact the relevant Social Services Department for the borough he/she lives in:

**Hackney Children Social Care First Access Screening Team**

<table>
<thead>
<tr>
<th>Service</th>
<th>Telephone</th>
<th>Out of hours telephone</th>
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</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>020 8356 5500</td>
<td>020 8356 2710</td>
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**Haringey Children Social Care First Response Team**

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<th>Telephone</th>
<th>Out of hours telephone</th>
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<tbody>
<tr>
<td>Telephone</td>
<td>020 8489 4470</td>
<td></td>
</tr>
<tr>
<td>Switchboard</td>
<td>020 8489 0000</td>
<td></td>
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<tr>
<td>Out of hours telephone</td>
<td>020 8489 0000</td>
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</table>

**Camden Children Social Care Services- Multi Agency Safeguarding Hub**

<table>
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<tr>
<th>Service</th>
<th>Telephone</th>
<th>Out of hours telephone</th>
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</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>020 7974 3317</td>
<td>020 7974 4444</td>
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All local authorities have a safeguarding board website with their specific contact information

In addition

*Islington Employee Assistance Programme- 0800 243 458  
Visit http://www.workplaceoptions.co.uk/member-login.asp

**Police Station Telephone** -101 or dial 999 in an event of an emergency

**Safeguarding Adult services:**

If it’s an emergency, stay safe and call 999.

Otherwise, call Islington Social Service Access Service on 020 7527 2299 (9-5), or 020 7226 0992 (outside office hours).  
If you think a child is at risk, call the Referral and Advice Team on 020 7527 7400 (9-5) or 020 7226 0992 (outside office hours).